

Casual / Package Lesson Policy

Lesson Bookings

Lesson times are reserved exclusively for each student.

Cancellations

At least **4 hours' notice** is required to cancel a lesson.

Cancellations with less than 4 hours' notice, or missed lessons, will incur a **50% lesson fee**, payable at the next lesson in addition to the cost of that lesson.

Late Arrivals

If you arrive late, the lesson will still finish at the scheduled time and the **full lesson fee applies**.

Where possible, additional flexibility may be offered at the teacher's discretion.

This policy applies to both casual lessons and lesson packages.