

## **Direct Debit Lesson Plan – Terms & Conditions**

These terms apply only to students enrolled in the Direct Debit Lesson Plan, which includes a **15% discounted lesson rate**.

### **1. Lesson Attendance, Rescheduling & Credits**

Lessons under the direct debit plan cannot be cancelled individually.

If a lesson cannot be attended, it may be rescheduled or stored as a lesson credit, provided **at least 24 hours' notice** is given.

Stored lesson credits:

- May be redeemed as make-up lessons **in addition to the regular weekly lesson**
- Cannot replace or substitute a regular scheduled lesson
- Are subject to lesson availability

Lessons missed without the required notice are forfeited.

### **2. Planned Absences (Blocks of Lessons)**

Between **2 and 8 lessons per calendar year** may be cancelled as a consecutive block for holidays or other planned absences.

Conditions:

- A minimum of **two weeks' notice** is required
- Direct debit payments for the cancelled block will be paused or cancelled accordingly
- Individual lessons within the block cannot be cancelled separately

### **3. Credit Forfeiture**

Any unused lesson credits are forfeited immediately if the direct debit plan is cancelled or terminated for any reason.

Credits have no cash value and are non-transferable.

### **4. Cancellation of Plan**

A minimum of **two weeks' notice** is required to cancel the direct debit plan.

The discounted rate applies only while the direct debit plan is active. Upon cancellation, lessons revert to casual lesson terms and pricing.

**Calendar year refers to January 1 – December 31.**

These terms are subject to change with reasonable notice.